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Maytech for Government and Public Services

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Why use Maytech?

Maytech has a long history of providing secure, fast and industry-approved file sharing solutions. Established in 2006, Maytech has evolved to meet customer needs, offering secure data transfers for government, financial and commercial organisations spanning 60 industries in 35 countries. Maytech's products offer secure automated workflows, easy to use corporate file sharing, data acquisition for large files and sensitive data or secure APIs to integrate with your existing software such as Microsoft, Oracle and Mulesoft.

An ISO 27001 certified company, Maytech's products are HIPAA compliant for medical data transfers in the US and are GDPR-compliant in the EU. This incorporates centralised administration, full audit trails and granular user control of file sharing permissions. Support is available 24/7 via our professional and responsive global customer service and technical teams, who are on hand to assist with evaluating, deploying and using our products.

Maytech's secure file transfer products are Pan Government accredited for Official data. This is the majority of information created or processed by the public sector. The products are also suitable for a limited subset of Official information that may require additional measures (generally procedural or personal) to re-enforce the "need to know", known as Official Sensitive.

Secure data sharing externally with third parties outside government networks.

Benefits of using Maytech

Optimise Data Workflows and Stay Secure and Compliant

- ✔ **Fast to deploy cloud service** for ad hoc file sharing including large files to both internal and external parties.
- ✔ **Efficiently collect files and data** from third parties and members of the public with interactive data collection forms that can be built into any web page.
- ✔ **Protect and secure communications** through a powerful combination of advanced email encryption, secure file transfer, e-signature and advanced message control.
- ✔ **Replace ageing in-house FTP installations** freeing IT resources, reducing capital expenditure and operational costs as well as increasing productivity in file sharing workflows.
- ✔ **Reduce the scope of PCI DSS compliance** - Maytech services are PCI DSS compliant. Significantly reduce costs of acquiring or storing cardholder data.
- ✔ **Streamlined procurement** - Maytech is a registered G-Cloud supplier (Service ID no: [908576875057715](#)) and information security management (ISM) processes are ISO 27001 certified making procurement of services straightforward and cost effective.

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Data Residency

Customer data for Quatrix® and FTP-Stream is stored at Maytech's premium ISO 27001 compliant UK data centre facility based in Reading.



Maytech's Product Suite

Maytech's product suite features central administrative controls, full user audit trails, end-to-end data encryption and complies with international security standards including PCI-DSS and EU Data Protection.



Quatrix®
Secure cloud file sharing platform with centralised administration, easy to use interface, and SFTP access.



Quatrix China
Secure and reliable way of sending large files to and from China, up to 40x faster.



Quatrix Vault®
PCI-DSS compliant for storing credit card or sensitive PII data in the cloud using tokenisation for added security.

To learn more about our products please visit www.maytech.net

Key Features

Putting You in Control of Your Data

Security	Data is encrypted in transit over HTTPS, SFTP or FTPS and at rest using AES-256 bit encryption. Advanced PGP encryption. PIN protection for files, folders and for user login. Antivirus scan for file uploads. File tokenisation
Compliance	Data residency, Pan Government Accredited, G-Cloud supplier, PCI-DSS, HIPAA, GDPR compliant and ISO 27001 certified
Control	Granular administrative controls over access and permissions. Full audit trail and reporting. Detailed activity reports. Custom user roles. Multi-factor authentication
Ownership	Multiple data residency hub. Retain your corporate identity. No third party branding
Integration	Instant provisioning, desktop apps, Outlook integration, public API
Ease of use	Designed for extreme ease of use and highest user adoption
Support	High availability with 99.95% SLA, 24/7 phone and email support. Live training sessions



How the Public Sector is using Maytech

- ⊗ **Innovate UK** - the UK's innovation agency run R&D funding competitions across many industry sectors and use Maytech's platform to securely receive the competition entries, many of which contain sensitive IP information, for assessment.
- ⊗ **Borough of Havering Council and Barking and Dagenham** Barking and Dagenham outsource business rate processing to Havering. This sensitive information is exchanged securely in an automated workflow using SFTP.
- ⊗ **Defra - Department for Environment Food and Rural Affairs** use Maytech to securely share information and data relating to animal disease control with related parties.



- ⊗ **Post Office** use Maytech for secure internal and external file sharing hosted in a PGA environment.
- ⊗ **DeF - Department for Education** use Maytech services to share documents and large data sets, and to collaborate on research in more secure way.
- ⊗ **Suffolk County Council** use Maytech for their PCI compliant workflows.
- ⊗ **Reading Borough Council** use Maytech for SFTP workflows hosted in a PGA environment.



Discover how Maytech can optimise your internal and external data transfers. Arrange a consultation to discuss specific requirements now.
Call 01892 861 222 or email sales@maytech.net

