

Version: 2.0

Maytech for Healthcare

March 2018
Author: Maytech



Introduction

Maytech's secure cloud file transfer platform is used in mission critical workflows by the healthcare industry worldwide to exchange sensitive information including confidential patient records, genome data and pathology data with healthcare providers, laboratories, analysts and patients.

Customers such as Novartis and the Idaho Hospital Association rely on Maytech for file sharing compliant with HIPAA regulation and EU Data Protection underpinned by ISO 27001 certification of our security management systems.

Maytech services are Pan Government Accredited for Official and Official Sensitive Data. This enables business owners in government to optimise data sharing, externally with third parties outside government networks and internally over the PSN, safe in the knowledge that the correct level of security classification controls are in place.

Maytech's Product Suite

Maytech's product suite features central administrative controls, full user audit trails, end-to-end data encryption and complies with international security standards including PCI-DSS and EU Data Protection.



Quatrix®
Professional, secure file sharing with enterprise level controls empowering IT to enforce compliance, data protection and information security policies.



Quatrix China
The fastest and most reliable file transfer to and from China for files of any size.



Quatrix Vault®
Tokenisation solution for protection of sensitive business data.

To learn more about our products please visit www.maytech.net

Our Healthcare Customers



Core Features

Security: End to end encryption. Data is encrypted in transit using HTTPS, SFTP or FTPS and at rest using AES-256 bit encryption. Or for advanced encryption leverage the browser based PGP module for advanced end-to-end encryption.

Data Residency: Retain complete control over your data. Customer data is only stored at the chosen location in compliance with EU, US and international privacy policies. Maytech never backup or replicate outside of your chosen data centre, nor do we keep enduring incremental backups. Service can be provisioned at any global Hub located over four continents in Tier 3 data centres.

Central Administration: Granular end user control – create personalised access and operation policies for each user, delegate sub-administration roles. Full audit trail and reporting with interactive logs or export to a spreadsheet for off site analysis.

Global Acceleration: Fast global file sharing with no file size limits over a high-speed and uncongested global data network. Data can be mirrored between Hubs providing additional resilience and fast regional access anywhere in the world, including over high latency links.

Branding: Retain your corporate identity and integrate with your website and in-house systems. There is no third party branding and no requirement for users to register on a third party platform to transfer data.

Compliance: Service is compliant with international standards including HIPAA, PCI-DSS and EU Data Protection. The controls associated with the confidentiality of customer data form part of Maytech's information security management system which is ISO 27001 certified and audited by Lloyds Register Quality Assurance.

Healthcare Enterprise Plans include:

- ✓ Working with your vendor management program: understanding your requirements and appropriate service levels through to the procurement process, provisioning, training, and on-going account management and reviews, building strong and lasting relationships.
- ✓ Flexible enterprise plans based on user, storage and capacity requirements.
- ✓ Fixed and transparent pricing over one or three years. No additional bandwidth charges.
- ✓ Qualys daily security and compliance penetration testing program and reporting. Daily scanning of over 40,000 vulnerabilities.
- ✓ Premium Care support: primary response times and dedicated 24/7 support line.
- ✓ Professional Services: consulting and training to assist with integration, customisation and deployment of solution.

