

Version: 2.1

Two Factor Authentication Data Sheet

May 2018
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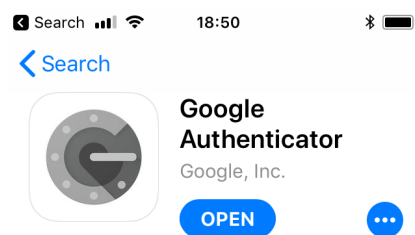


Introduction to Two Factor Authentication

All Maytech file sharing products offer Two Factor Authentication (2FA or TFA) from Google Authenticator as an additional module. 2FA adds a second layer of security to your online accounts. Verifying your identity using a second factor (like your phone or other mobile device) prevents anyone but you from logging in, even if they know your password.

If you are serious about security in your organisation, 2FA is the obvious choice. It goes that extra step to restrict access and keep your data secure.

Administrators can elect to have their 2FA codes sent in one of two ways:

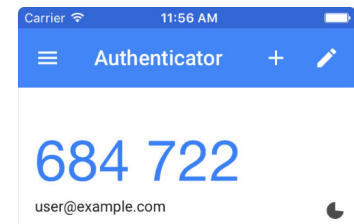


Google Authentication App

Google Authenticator implements TOTP security tokens from RFC 6238 in a mobile app. Google Authenticator provides a 6 digit one time password which users must enter alongside their username and password every time they log into their account.

SMS

During account login an SMS is sent to the users designated phone number with a one-time use code which is 6 digits long. This code must be entered as well as the user name and password during login.



Two factor authentication is a part of **Security and Integration module**, which also includes:

- ✓ GDPR data processing agreement
- ✓ SFTP activation
- ✓ API activation
- ✓ PGP

Key Benefits

For IT

- ✓ Allows different users to securely gain access into a shared system or database
- ✓ Effective way to protect data from identity theft, hacking and phishing attacks
- ✓ Provides a unique one time password for every transaction or log in attempt

For End Users

- ✓ Confidence that only they can use their login
- ✓ Secure access to corporate applications, data and documents
- ✓ Provides a safe and secure way for end users to reset their own passwords



About Maytech

Maytech has a long history of providing secure, fast and industry-approved file sharing solutions. Established in 2006, Maytech has evolved to meet customer needs, offering secure data transfers for government, financial and commercial organisations spanning 60 industries in 35 countries. Maytech’s products offer secure automated workflows, easy to use corporate file sharing, data acquisition for large files and sensitive data or secure APIs to integrate with your existing software such as Microsoft, Oracle and Mulesoft.

An ISO 27001 certified company, Maytech’s products are HIPAA compliant for medical data transfers in the US and are GDPR-compliant in the EU. This incorporates centralised administration, full audit trails and granular user control of file sharing permissions. Support is available 24/7 via our professional and responsive global customer service and technical teams, who are on hand to assist with evaluating, deploying and using our products.

Maytech’s Product Suite

Maytech’s product suite features central administrative controls, full user audit trails, end-to-end data encryption and complies with international security standards including PCI-DSS and EU Data Protection.

To learn more about our products and pricing [please click here](#).



Quatrix®
Secure cloud file sharing platform with centralised administration, easy to use interface, and SFTP access.



Quatrix China
Secure and reliable way of sending large files to and from China, up to 40x faster.



Quatrix Vault®
PCI-DSS compliant for storing credit card or sensitive PII data in the cloud using tokenisation for added security.

Key Features

Putting You in Control of Your Data

Security	Data is encrypted in transit over HTTPS, SFTP or FTPS and at rest using AES-256 bit encryption. Advanced PGP encryption. PIN protection for files, folders and for user login. Antivirus scan for file uploads. File tokenisation
Compliance	Data residency, Pan Government Accredited, G-Cloud supplier, PCI-DSS, HIPAA, GDPR compliant and ISO 27001 certified
Control	Granular administrative controls over access and permissions. Full audit trail and reporting. Detailed activity reports. Custom user roles. Multi-factor authentication
Ownership	Multiple data residency hub. Retain your corporate identity. No third party branding
Integration	Instant provisioning, desktop apps, Outlook integration, public API
Ease of use	Designed for extreme ease of use and highest user adoption
Support	High availability with 99.95% SLA, 24/7 phone and email support. Live training sessions



Government
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