

Privacy Policy

About This Notice

Maytech Communications Limited (hereinafter referred to as “Maytech”) is committed to protecting the privacy and security of your personal information. This privacy notice describes how we collect, use, share, and protect your personal information in accordance with applicable data protection laws, including the Data Protection Act of 1998, the General Data Protection Regulation ((EU 2016/679) (“GDPR”), and the California Consumer Protection Act (“CCPA”). A separate privacy notice for California residents under CCPA is available [here](#) and below. Please read this notice carefully. Applicable data protection laws state that the personal information we hold about you must be:

- Used lawfully, fairly and in a transparent way.
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- Relevant to the purposes we have told you about and limited only to those purposes.
- Accurate and kept up to date.
- Kept only as long as necessary for the purposes we have told you about.
- Kept securely.

This notice is separated into the following sections for ease of reference. If you have any questions about this notice or how we collect and use personal information about you please [contact us](#).

Our Contact Information

1. Information About Us

1.1. We are Maytech. Our registered office is at 4 Mount Ephraim Rd, Tunbridge Wells TN1 1EE, United Kingdom, and our registered company number is 3207620.

1.2. If you have any questions, our contact details are:

1.2.1. Maytech Communications Ltd, 40 Gracechurch Street, London, EC3R 6HE, United Kingdom

1.2.2. Phone numbers: Int & UK: +44 (0) 189 286 1222; US & CA: 1 800 592 1906

1.2.3. Email: compliance@maytech.net

1.2.4. If you have specific requests under applicable data protection laws, you may submit them via the web form found [here](#).

Information We Collect, and How We Use, Share, and Protect It

2. Contract Information and Other Correspondence

2.1. **If you are an individual, when you enter into a contract with us** (or someone does so on your behalf) there will be personal information about you relating to that contract such as your name, business contact details, contract details, and correspondence with us about the contract.

2.2. **If you are an individual, we need certain information to carry out our contract with you or provide a “Free Trial” of the service, and you must provide this in order to enter into a contract with us or to take steps to enter into a contract (or as required under that contract)**, if you do not, we may not be able to carry out our contract or obligations to you. Mandatory information fields are generally set out when you are entering into the contract or requesting a “Free Trial” of the service, but in particular, you must provide the following information:

2.1.1. Your name and business contact details.

2.1.2. Your payment details if purchasing the service.

2.3. **Other correspondence or interaction** (for example by email, telephone, post, SMS or via our website) between you and us, will include personal information (such as names and business contact details) in that correspondence. This may include enquiries, requests, reviews, follow-up comments or complaints lodged by or against you and disputes with you or your organisation. This also may include permission you give us to contact you.

2.4. **Call information.** We may also collect details of phone numbers or communication software account names used to call our organisation and the date, time and duration of any calls. Please note that if we record your calls to or from us, we will inform you of this.

2.5. We will keep and use that information to carry out our contract with you or to take steps to enter into a contract (if applicable), to comply with any legal requirements for us to maintain certain records or carry out certain verifications, and/or for our legitimate interests in dealing with a complaint or enquiry and administering your (or your organisation’s) account or order and any services we offer, as well as to review and improve our offerings, including troubleshooting, data analysis, testing, research, statistical and survey purposes.

2.6. **Where your information relates to a contract**, it is kept for a period of up to 7 (seven) years after the date your account was closed to enable us to deal with any after sales enquiries or claims and as required for tax purposes.

2.7. **Payment information** is collected by our payment card processing provider when you enter into a paid contract with us, and is kept for a period of up to 7 (seven) years after the date your account was closed. For “Free Trial” users who did not enter into a paid contract with us, we do not collect and do not keep any payment information.

2.8. **Any other information set out above** is kept for 7 (seven) years after your account was closed.

For “Free Trial” users who did not enter into a paid contract with us after the period of “Free Trial” ended, we keep your data for up to 2 (two) years to enable us to deal with any repeated “Free Trial” requests.

3. Marketing

3.1. We may collect your name and contact details (such as your business email address, phone number or address) in order to send you information about our products and services which you might be interested in. We may collect this directly from you, or through one of the categories of third parties identified below. If a third party collected your name and contact details, they will only pass those details to us for marketing purposes if you have consented to them doing so or if your business contact details were legally collected from publicly available sources.

3.2. You always have the right to “opt out” of receiving our marketing. You can exercise the right at any time by contacting us at support@maytech.net. If we send you any marketing emails, we will always provide an unsubscribe option to allow you to opt out of any further marketing emails. If you “opt-out” of our marketing materials you will be added to our suppression list to ensure we do not accidentally send you further marketing. We may still need to contact you for administrative or operational purposes, but we will make sure that those communications don’t include direct marketing.

3.3. If you are an existing customer or are acting in a professional capacity as part of a company or LLP we use your contact details as necessary for our legitimate interests in marketing to you and maintaining a list of potential customers.

3.4. If you are not an existing customer or haven’t entered into contract negotiations with us by requesting a “Free Trial” of our services, and are not acting in a professional capacity as part of a company or LLP, we will only contact you for marketing purposes with your consent (whether we have collected your details directly from you, or through a third party).

3.5. We never share your name or contact details with third parties to use for their marketing purposes. We may share website information (see sections 3.7 and 4 below). We do use third-party service providers to send out our marketing, but we only allow them to use that information on our instructions and where they have agreed to treat the information confidentially and to keep it secure.

3.6. We retain your details on our marketing list until you “opt-out” at which point we add you to our suppression list. We keep that suppression list indefinitely to comply with our legal obligations to ensure we don’t accidentally send you any more marketing.

3.7. Web Beacons. When we send marketing emails to you, we use “web beacons” to collect information about when you open the email, your IP address and browser or email client type, and other similar information. We do this as necessary for our legitimate interests in reviewing and considering our direct marketing activities. We keep this information for 7 (seven) years after the account was closed for existing customers, and for 2 (two) years for “Free Trial” customers who did not enter into a paid contract with us after the trial period ended.

4. Website Information

4.1. **We may collect information about you and your use of our website** via technical means such as cookies, webpage counters and other analytics tools. This may include your IP address, login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this website. We use this as necessary for our legitimate interests in administering and improving our website and its content, to ensure it operates effectively and securely, and to develop our business and inform our marketing strategy. We may also create aggregate or de-identified statistical data from that information (for instance, overall numbers of website visitors) which is not personal information under applicable data protection laws.

4.2. We, or third-party advertisers, may also use this website information to serve adverts on you. Where those adverts are targeted, this may involve using website information and information we (or our third-party advertisers) have obtained from third parties. This won't include information such as your name or contact details. Where our adverts are displayed to you using your information, your information is used as necessary for our legitimate interests in marketing to you.

4.3. For detailed information on the cookies we use and the purposes for which we use them see our [Cookie Notice](#).

4.4. We keep this website information about you for 36 months from when it is collected or the relevant cookie expires.

4.5. Our website may, from time to time, contain links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements, or their use of your information. When you leave our website, we encourage you to read the privacy notice of every website you visit.

5. Content

5.1. This is information about you which you provide when you post content on our website. This may include comments, reviews, photographs, videos and other content which you post on our website.

5.2. We may display and publish this information on our platforms as part of our contract with you or as necessary for our legitimate interests in providing content to our users.

5.3. This information may be retained and displayed indefinitely. You are able to contact us at support@maytech.net to remove or delete any content which you posted at any time.

6. Employee Information

6.1. If you work for one of our customers, suppliers or business partners, the information we

collect about you may include your business contact information, details of your employment and our relationship with you. This information may be collected directly from you, or provided by your organisation. Your organisation should have informed you that your information would be provided to us, and directed you to this policy. We use this as necessary for our legitimate interests in managing our relationship with your organisation. If we have a business relationship with you or your organisation, we may receive information about you from your organisation.

6.2. We keep this information for up to 7 (seven) years after the end of our relationship with your organisation.

7. Information Collected at Our Premises

7.1. **Visitor information.** We collect information about visitors to our premises. We may record information on your visit, including the date and time, who you are visiting, your name, employer, contact details and vehicle registration number. If you have an accident at our premises, this may include an account of your accident.

7.2. **CCTV.** We may operate CCTV at our premises which may record you and your activities. We display notices to make it clear what areas are subject to surveillance. We only release footage following a warrant or formal request from law enforcement, or as necessary in relation to disputes.

7.3. We use this information as necessary for our legitimate interests in administering your visit, ensuring site security and visitor safety, and administering parking.

7.4. **Visitor information** is kept for a period of up to 2 (two) years. If you have an accident on our premises, our accident records are retained for a period of up to 2 (two) years.

7.5. **CCTV recordings** may be kept for a period of up to 365 (three hundred sixty five) days (unless an incident occurs and it is necessary for us to keep recordings for longer to properly deal with it).

8. Job Applications

8.1. We will collect and hold information on job applicants, including information you provide to us in your application, or provided to us by recruitment agencies, as well as information on you from any referees you provide. We may also collect information about your professional history which you make available on LinkedIn, or which are on your employer's website.

8.2. We use this as necessary to enter into an employment contract with you, and for our legitimate interests in evaluating candidates and recording our recruitment activities, and as necessary to exercise and perform our employment law obligations and rights. Where you voluntarily provide us with special categories of data, such as information about your race, health or sexuality, we will store this as part of your application on the basis that you have decided to make it public to us for this purpose, and to ensure that our record of your application is accurate so we can comply with (and demonstrate our compliance with) our obligations under employment law.

8.3. If you are successful in your application, your information will be used and kept in accordance with our internal privacy notice. If you currently work for us, or used to work for us, you can request a copy of this from us. If you are not successful in your application, your information will be deleted immediately after the relevant round of recruitment has finished.

8.4. You must provide certain information (such as your name, contact details, professional and educational history) for us to consider your application fully. If you have not provided all of this information, we may contact you to ask for it. If you do not wish to provide this information, we may not be able to properly consider your application.

8.5. If you are listed as a referee by an applicant, we will hold your name, contact details, professional information about you (such as your employer and job title) and details of your relationship with the applicant. We will use this information as necessary for our legitimate interests in evaluating candidates and as necessary to exercise and perform our employment law obligations and rights. Your information will be kept alongside the applicant's information.

8.6. If you are listed as an emergency contact by someone who works for us, we will hold your name, contact details and details of your relationship with that worker. We will use this to contact you as necessary to carry out our obligations under employment law, to protect the vital interests of that worker, and for our legitimate interests in administering our relationship with that worker. Your information will be kept until it is updated by that worker, or we no longer need to contact that worker after they have stopped working for us.

9. Legal Claims

9.1. Where we consider there to be a risk that we may need to defend or bring legal claims, or otherwise comply with the law, we may retain your personal information as necessary for our legitimate interests in ensuring that we can properly bring or defend legal claims, or comply with the law. We may also need to share this information with our insurers or legal advisers. How long we keep this information for will depend on the nature of the claim and how long we consider there to be a risk that we will need to defend or bring a claim.

10. Information We Receive from Third Parties

10.1. We may also receive information about you from the following sources:

10.1.1. **Our service providers.** We work closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, and search information providers) who may provide us with information about you, to be used as set out above.

10.1.2. **Businesses we have bought.** If we have acquired another business, or substantially all of its assets, which originally held your information, we will hold and use the information you provided to

them, or which they otherwise held about you, in accordance with this privacy notice.

10.1.3. Our other channels. This is information we receive about you if you use any of the other websites or social media accounts we operate or the other services or products we provide. In this case we will have informed you when we collected that data if we intend to share those data internally and combine it with data collected on this website. We will also have told you for what purpose we will share and combine your data.

10.1.4. Publicly available sources. We obtain information from the following publicly available sources: LinkedIn - name and company details for marketing purposes.

11. Why Else Do We Use Your Information?

11.1. Common uses of your information. We will only use your personal information when the law allows us to do so. Although in limited circumstances we may use your information because you have specifically consented to it, we generally use your information in the ways set out in this notice because:

11.1.1. We need to perform a contract we have entered into with you.

11.1.2. We need to comply with a legal obligation.

11.1.3. It is necessary for our legitimate interests (or those of a third party) and your interests and rights do not override those interests.

11.1.4. We need to protect your interests (or someone else's interests) or where it is needed in the public interest (although these circumstances are likely to be rare).

11.2. Change of purpose. We will only use your personal information for the purposes for which we collected it as set out in this notice, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

12. Sharing Your Information

As well as any sharing listed above, we may also share your information with third parties, including third-party service providers and other entities in our group. Third parties are required to respect the security of your personal information and to treat it in accordance with the law. We never sell your data to third parties for money or profit.

12.1. Why might we share your personal information with third parties?

We may share your personal information with third parties if we are under a duty to disclose or share your personal information in order to comply with any legal obligation, or in order to enforce or apply our agreements with you, or to protect the rights, property, or safety of us, our customers, or others or

where we have another legitimate interest in doing so. This may include exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

12.2. Which third-party service providers process your personal information?

We also may need to share your personal information for third-party service providers (including contractors and designated agents) so that they can carry out their services. The following activities are carried out by third-party service providers: customer relationship management (CRM), payment management.

12.3. When might we share your personal information with other entities in the group?

We may share your personal information with other entities in our group as part of our regular reporting activities on company performance, in the context of a business reorganisation or group restructuring exercise, and for system maintenance support and hosting of data.

12.4. How secure is your information with third-party service providers and other entities in our group?

All our third-party service providers and other entities in the group are required to take appropriate security measures to protect your personal information. Where third parties process your personal information on our behalf as “data processors” they must do so only on our instructions and where they have agreed to treat the information confidentially and to keep it secure.

12.5. What about other third parties?

We may share your personal information with other third parties, for example in the context of the possible sale or restructuring of the business where necessary in connection with the purposes which your information was collected for. We may also need to share your personal information with a regulator or to otherwise comply with the law.

13. Where We Store Your Information

13.1. Our office headquarters are based in Tunbridge Wells, United Kingdom, and our main data centre is located in the EU, with backups to the UK. However, where required to perform our contract with you or for our wider business purposes, the information that we hold about you may be transferred to, and stored at, a destination outside the UK and the EU. It may also be processed by staff operating outside the UK and EU who work for us or for one of our service providers. In particular, we operate in the following countries: Ukraine.

13.2. We will take all steps reasonably necessary to ensure that your personal information is treated securely and in accordance with this privacy notice.

13.3. Some countries or organisations outside of the UK and the EU which we may transfer your information to will have an “adequacy decision” in place, meaning the EU considers them to have an adequate data protection regime in place. These are set out on the [European Commission website](#).

If we transfer data to countries or organisations outside of the UK and the EU which the EU does not consider to have an adequate data protection regime in place, we will ensure that appropriate safeguards (for example, model clauses approved by the EU or a data protection authority) are put in place where required. To obtain more details of these safeguards, please [contact us](#).

14. Data Security

14.1. As well as the measures set out above in relation to sharing of your information, we have put in place appropriate internal security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality.

14.2. We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where necessary.

15. How Long Will We Keep Your Information for?

15.1. We have set out above indications of how long we generally keep your information. In some circumstances, it may be necessary to keep your information for longer than that in order to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

15.2. To determine the appropriate retention period for personal information, we consider the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorised use or disclosure of your personal information, the purposes for which we process your personal information and whether we can achieve those purposes through other means, and the applicable legal requirements.

15.3. In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you.

16. Your Rights

16.1. Some applicable data protection laws like GDPR give you a number of rights when it comes to personal information we hold about you. The key rights are set out below. For California residents, a supplemental policy explaining your rights is available [here](#). More information about your rights can be obtained from the Information Commissioner’s Office (ICO). Under certain circumstances, by law you have the right to:

16.1.1. **Be informed** in a clear, transparent and easily understandable way about how we use your personal information and about your rights. This is why we are providing you with the information in this notice. If you require any further information about how we use your personal information, please let us know.

16.1.2. **Request access** to your personal information (commonly known as a “data subject access request”). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.

16.1.3. **Request correction** of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.

16.1.4. **Request erasure** of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it (for instance, we may need to continue using your personal data to comply with our legal obligations). You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).

16.1.5. **Object to processing** of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to us using your information on this basis and we do not have a compelling legitimate basis for doing so which overrides your rights, interests and freedoms (for instance, we may need it to defend a legal claim). You also have the right to object where we are processing your personal information for direct marketing purposes.

16.1.6. **Request the restriction of processing** of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.

16.1.7. **Request the transfer** of your personal information to another party where you provided it to us and we are using it based on your consent, or to carry out a contract with you, and we process it using automated means.

16.1.8. **Withdraw consent.** In the limited circumstances where we are relying on your consent (as opposed to the other bases set out above) to the collection, processing and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another compelling legitimate interest in doing so.

16.1.9. **Lodge a complaint.** If you think that we are using your information in a way which breaches data protection law, you have the right to lodge a complaint with your national data protection supervisory authority (if you are in the UK, this will be the ICO).

If you want to review, verify, correct or request erasure of your personal information, object to the

processing of your personal information, withdraw your consent to the processing of your personal information or request that we transfer a copy of your personal information to another party, please contact us at support@maytech.net.

16.2. **No fee usually required.** You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

16.3. **What we may need from you.** We may need to request specific information from you to help us understand the nature of your request, to confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

16.4. **Timescale.** Please consider your request responsibly before submitting it. We will respond to your request as soon as we can. Generally, this will be within one month from when we receive your request but, if the request is going to take longer to deal with, we will let you know.

17. [California \(US\) Privacy Policy](#)

18. Changes to This Privacy Notice

18.1. This is version 2.0 Maytech's privacy policy, last updated on January 22, 2020. For the latest version please refer to [Maytech's legal and privacy page](#).

Privacy Policy for California Residents

This Privacy Policy is for California, U.S.A., Residents (the “California Policy”) and supplements the information contained in our main privacy policy. This California Policy applies to visitors of our Website, and users of our products and services (“Services”), who reside in the State of California, U.S.A. We adopt this California Policy to comply with the California Consumer Privacy Act of 2018 (CCPA), applicable regulations, and other California privacy laws. Any terms defined in CCPA or regulations have the same meaning when used in this California Policy. A .pdf copy of this California Policy is available [here](#).

Collection of Personal Information:

During the last 12 months, we have collected the following categories of “personal information” from “consumers”:

Category	Collected by Maytech?
A. Identifiers, such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver’s license number, passport number, or other similar identifiers.	Yes
B. Personal information categories listed in subdivision (e) of the California Customer Records statute, Cal. Civ. Code § 1798.80, i.e., “Any information that identifies, relates to, describes, or is capable of being associated with, a particular individual, including, but not limited to, his or her name, signature, social security number, physical characteristics or description, address, telephone number, passport number, driver’s license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. ‘Personal information’ does not include publicly available information that is lawfully made available to the general public from federal, state, or local government records.”	Yes
C. Protected classification characteristics under California or federal law.	Yes
D. Commercial information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	No
E. Biometric information.	No
F. Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding a consumer’s interaction with an Internet Web site, application, or advertisement.	Yes
G. Geolocation data.	Yes
H. Audio, electronic, visual, thermal, olfactory, or similar information.	No
I. Professional or employment-related information.	Yes

J. Education information, defined as information that is not publicly available personally identifiable information as defined in the Family Educational Rights and Privacy Act (20 U.S.C. section 1232g, 34 C.F.R. Part 99).	No
K. Inferences drawn from any of the information identified in this subdivision to create a profile about a consumer reflecting the consumer’s preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	No

Sources of Information We Collect and Why We Collect It

For the above categories of personal information we have collected from “consumers” during the past 12 months, the following are the categories of sources from which the information was collected and the business or commercial purposes for which the information was collected:

Category of personal information collected	Categories of sources of information	Business purpose of information
A. Identifiers	Data subject, service providers, employers or personnel who contract for our services;	Render services for customers;
B. Personal information categories Civ. Code § 1798.80 (e)	Data subject, service providers, employers or personnel who contract for our services;	Render services for customers;
C. Protected classification characteristics under California or federal law	Data subject, service providers, employers or personnel who contract for our services;	Render services for customers;
F. Internet information	Website visitors; data subject, service providers, employers or personnel who contract for our services;	Render services for customers; improve services and website experience; marketing;
G. Geolocation data	Website visitors	Render services for customers; improve services and website experience; marketing;
I. Employment-related information	Job applicants; headhunter services	Fill employment vacancies;

Sharing Personal Information

We may share your information with affiliates, and with our contractors, service providers, or non-affiliated

For more information see www.maytech.net

Or call us: International & UK +44 (0) 189 286 1222 | USA & Canada 1 800 592 1906

companies to the extent necessary to allow them to assist our business in providing our services or market on our behalf. If we share your information with non-affiliated companies, we do not authorize them to sell your information, share it with others, or to retain and use your personal information for their own purposes other than to improve their services. To the extent that such sharing could be deemed to be a disclosure of "personal information" made by us for a business purpose under CCPA, in the preceding 12 months, the following categories of "personal information" disclosed are: A. Identifiers, B. Personal information categories under Cal. Civ. Code § 1798.80(e), C. Protected classification characteristics under California or federal law, F. Internet or other electronic network activity information, and G. Geolocation data.

We do not sell your personal information.

California Residents' Rights Under CCPA

Under CCPA, and subject to the terms of the statute, California residents have the right to submit a verifiable request to:

- (a) have us identify categories and specific pieces of personal information we have collected about him or her, the categories of sources of such information, the business or commercial purpose of such collection (or any selling), and the categories of third parties to whom we share such personal information;
- (b) have us identify categories of personal information we have collected about consumers, sold about consumers, and categories of third parties to whom the personal information was sold, and categories of personal information that we have disclosed to third parties for a business purpose;
- (c) direct us not to sell his or her personal information;
- (d) direct us to delete his or her personal information; and
- (e) not have us discriminate against him or her for exercising these rights.

Contacting Us and Submitting a Verifiable Request

Under CCPA, you may contact us to request information about what information we collect or disclose about you, and/or to delete your information. If you wish to submit a consumer request under CCPA, you may do so by contacting us in the following manners:

- By mail: Maytech Communications Ltd, 40 Gracechurch Street, London, EC3R 6HE, United Kingdom;
- By toll-free telephone number: 1 800 592 1906;
- By submitting a request via web [here](#);
- By email: compliance@maytech.net.

If you submit a request by mail, telephone, or email, we will need the following information from you in order to confirm your identity and to process and respond to your request: your name, email, phone number, business

For more information see www.maytech.net

Or call us: International & UK +44 (0) 189 286 1222 | USA & Canada 1 800 592 1906

name and business address. If you submit a request by web form, simply fill-out the form. We will endeavor to respond to your request within 45 days. If we need additional time, we will inform you within that time period. Your request will be processed free of charge, but no more than twice every 12 months.

Please understand, however, that the exercise of some rights, such as the right to have your information deleted, could negate further use of our services because it would interference with our ability to provide our services to you.